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Denver Office: (303) 953-9015 or (800) 332-7088, Fax (920) 893-3106

Employment Opportunity

Electronics Systems Engineer –

The Electronics Systems Engineer is responsible for integrating various components into complex electronic systems for broadcast television stations according to the established design specifications. The Electronics Systems Engineer acts as the project manager for the installation and commissioning of the system. The job will include installation, configuration, test, and operational training on installed equipment, frequently in the customer environment.

These systems include:

- Television station Master Control room systems including broadcast automation and video servers.
- Digital video and audio routing switchers
- Digital Television compression and multiplexing systems
- Television station monitoring systems
- Microwave transmission systems

Generally systems are assembled and tested at our Plymouth, WI facility, then installed and commissioned at customer's location. Operational training and ongoing support of our systems is an essential component of our service.

Principal Duties and Responsibilities:

- Ensure projects are completed on time and within established budget.
- Attend customer meetings and site surveys as necessary to understand customer requirements and time frames.
- Work with HVS sales representatives to establish and refine project parameters.
- Communicate project status with internal and external customers
- Respond to customer requests in a timely manner.
- Adapt to plan changes or issues. Respond appropriately to customer requests and adjust plan as necessary while maintaining project scope.
- Resolve issues in a prompt and agreeable fashion.
- Maintain technical and project documentation.
- Notify management of deviations to original plan.
- Provide customer support of installed systems frequently by telephone and remote internet control sessions.

Desirable Candidate Qualifications:

- Knowledge of digital video and audio as used in a television station environment.
- Broadcast television engineering experience.
- IT infrastructure and networking knowledge and experience.

- Prior customer service or help desk experience.
- Project management experience.
- Excellent written, oral and interpersonal communication skills.
- Demonstrated ability to handle multiple tasks, set priorities, work under pressure and meet deadlines is required.
- SBE (Society of Broadcast Engineers) certification is a benefit, but not required

Knowledge, Skills and Abilities Required:

- Ability to work independently, prioritize work, and manage time efficiently.
- Must be an effective problem solver, with the ability to troubleshoot problems, propose reasonable solutions, and make logical decisions.
- Professional demeanor and ability to work cooperatively with HVS staff
- Detail oriented and able to function effectively with minimal supervision.
- Ability to communicate effectively with vendors, customers, and other employees of the company.
- Must have a valid driver's license and be insurable.

Travel within the U.S. is required. Trips could be as long as 10 days in duration and weekend work is occasional, but not the norm. In 2018, approximately 20% of the total time spent on projects was spent on the road at customer sites.

Heartland Video Systems' benefits package for full-time employees includes:

- Group Health Insurance
- Group Disability and Life Insurance
- 401(K) Plan with Company Matching Funds
- Paid Holidays, Vacation, and Personal Time
- Continuing Education and Advancement Opportunities

We are looking to hire people with a great attitude and train the skill needed to be successful. Fitting into our culture here is of primary importance.

Heartland Video Systems, Inc. is a Systems Integrator serving primarily Broadcast Television stations throughout the United States. We are a sales distribution company with an engineering team that makes us unique in our industry. We provide equipment sales and turnkey integration for broadcast television stations and professional television production facilities combining conversion, transmission, compression, monitoring, automation, storage, and routing components.

Outstanding customer service is our prime focus and we're looking for a person that will fit seamlessly with our team here and can fulfill the requirements set forth above. If you are that person, we'd love to hear from you at:

Steve Richter
 Manager of Engineering Operations
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